

:: Please keep this letter handy until the work is complete ::

Severn Trent Water  
PO Box 407  
Darlington  
DL1 9WD

NXC340A

December 2022



Severn Trent Customer

Dear Customer

## We're improving your supply of wonderful water

As you may know, some of the water pipes in Oadby have been showing their age in recent years, resulting in a number of leaks and bursts. We're therefore investing £1.3million to replace the old leaky pipes for brand new ones to ensure the supply of Wonderful Water for the future.

### Important information

The team have completed the first phase of work along The Parade and will start working on the next phase after Christmas on **9 January 2023 on Leicester Road** close to Chapel Lane. The team will work along Leicester Road/London Road, completing the project by the middle of May 2023.

Due to the location of the pipe and so we can keep everyone safe, we've agreed with the local authority to **close the Road to through traffic around our working area**, please note that we won't be closing all of Leicester Road/London Road at the same time. Access to properties, businesses and buses will be maintained through a signed diversion route. **Please see the map on the next page to show the route where we'll be working.**

We know our work can be a disruption but please be assured that we and our contract partner **Geda**, will do everything we can to minimise any inconvenience and complete the work as quickly as possible.

### Come and talk to us

If you have any questions or would like to know more about what's happening, we're hosting a drop-in session at the **Oadby Baptist Church, Leicester Rd, Oadby, Leicester LE2 5BD on Wednesday 14 December from 2.30pm until 6.30pm**. It's your chance to ask us any questions about the work and for us to find out more about your area. Feedback from our customers is important to us – so we'd love to see you there.

