

LIB DEM NOTES ON PUBLIC MEETING AT MANOR HIGH SCHOOL ON 5TH DECEMBER AT 6PM

SUBJECT: SPECTRUM SURGERY AND OTHER GP SURGERIES

Over 100 people attended this public meeting. Zuffar Haq introduced Dr. Umesh Roy who is the new senior partner at Spectrum. Also in attendance were Caroline Trevithick (Chief Nursing Officer) from Leicester, Leicestershire & Rutland Integrated Care Board and Dr Nil Sanganee (Chief Medical Officer of Leicester) of Leicestershire & Rutland Integrated Care Board. Cllrs Samia Haq and Lily Kaufman who are the local councillors for Oadby & Wigston Borough Council (Oadby Uplands ward) were also present.

Dr. Roy gave an explanation and apologies for previous deficiencies of Spectrum and from 6th September 2022 he had assumed responsibility for Spectrum Practice as Senior Partner and that the previous Senior Partner (Shaun Chadwick) had left.

Dr. Roy said that under the previous management the practice had recruited 13,500 patients from all over Leicestershire. The premises were far too small to accommodate the needs of these patients and Dr. Roy asked residents to give them some time to resolve the problems caused by the previous management. Dr. Roy has reduced the opening hours of the practice to make things more manageable (open from 8am to 6.30pm Monday to Friday)

Members of the audience were then invited to ask questions which included good and bad experiences of Spectrum. Most of the queries related in the period of time that the patients had to wait for appointments. Residents were also assured that under the new management they would cease marketing the GP practice out of the catchment area.

There was an explanation as to how the practice planned to catch up with routine asthma and diabetic checks as there is a great back log caused by the Government telling GP Practices to do other work during Covid. They hope to catch up in three months' time. Other patients expressed concerns with the receptionists and Dr. Roy explained that because of problems with the previous management, sixty per cent of the staff have left and they are having to train new staff.

Several former members of staff of Spectrum were present at the meeting and gave examples of the poor management under the previous regime and why they left the practice. They were then invited to have a private discussion with Dr. Sanganee and Caroline Trevithick at the conclusion of the meeting.

Croft surgery, Oadby was also mentioned because of difficulties in getting appointments and answering the phone.

Patients were given an email address so that they can directly contact the local NHS. The email address is llricb-llr.enquiries@nhs.net or your local councillors – Samia Haq cllr.Samia.Haq@oadby-wigston.gov.uk or Lily Kaufman cllr.Lily.Kaufman@oadby-wigston.gov.uk

Dr. Roy explained that under the current rules set by Government patients from outside the area can register with any doctor and the practice cannot refuse.

The meeting ended at 7.30pm

For those at the meeting who gave us your email address we will keep you updated with any developments or further public meetings.